Heritage Education and Publicity Strategy Statement <u>Antiquities Advisory Board</u>

Preamble

Heritage conservation is an essential part of cultural policy. To help forge a sense of history and cultural identity among the community, it is important to bring the concept of heritage preservation closer to the people through a sustained effort in heritage education and publicity.

2. This Strategy Statement on Heritage Education and Publicity is developed by the Education and Publicity Committee of the Antiquities Advisory Board (2003-2004). The purpose of the Statement is to serve as a guide for the work of the Antiquities and Monuments Office (AMO) in heritage education and publicity.

Guiding principles

- 3. The heritage education and promotion strategy is guided by the following underlying principles:
 - (a) *Community-based*: Community involvement should be a major objective of heritage education and publicity.
 - (b)
 - (c) *Sustainability*: The programmes, projects and activities should, collectively, enhance sustainability of the education and promotional effort, rather than being short-term and sporadic.
 - (d) Capacity building: There should be an effort to encourage the community to undertake heritage projects on their own.
 - (e) *Partnership*: The Government should seek cooperation with non-Government sectors in promoting heritage education and publicity, including the business sector, education, media and civil-society groups.

Guidelines for Programme Development

- 4. The following guidelines are designed to define the goals and objectives for the AMO in planning heritage education, publicity and promotion.
- 5. Contribute to capacity building:

- (a) The heritage information and resources kept by the AMO will continue to expand, so as to provide the public with comprehensive and useful information and resources.
- (b) AMO will organize diversified programmes to cater for the needs of different groups in the community, and will provide support to projects organized by district-based groups. Emphasis will be placed on activities that enable the community to initiate its own programmes and activities, such as "train the trainers".
- (c) The AMO will strengthen the institutional support for heritage education and publicity, through working closely with schools and non-governmental organisations.

6. Stakeholders' engagement:

- (a) All sectors of the community are to be regarded as stakeholders and involved as far as possible, including education, business, professional sectors, local community, etc.
- (b) AMO will work with stakeholders and engage them as partners, not just participants.
- (c) An audience-based approach will be adopted, to understand and meet the demands of various stakeholders in the community so as to tailor-made education and publicity activities.

7. Effective communication:

- (a) The AMO will develop effective "distribution channels" for various "heritage products", including the use of digital and multi-media technologies.
- (b) The AMO should establish its own corporate image to reinforce the "brand name" and identity of AMO programmes. This should be reflected in AMO's projects, publications and websites.
- (c) In undertaking education and publicity programme, the AMO should adopt a holistic approach and view all activities and events as a whole, with a clear and focused direction.
- 8. Measurement of Success: With an aim of achieving improvement progressively, it is vital to establish a systematic mechanism to monitor and evaluate the performance of the AMO's programmes. The following methods are to be employed:
 - (a) Baseline study and stakeholder surveys
 - (b) Annual goals and performance indicators
 - (c) Regular surveys or questionnaires to evaluate progress and identity needs of stakeholders

Institutional and Support Structure

- 9. As far as possible, the AMO should be a facilitator, planner, organizer and manager, but not a direct service provider.
- 10. The Antiquities Advisory Board (AAB) is the adviser of the AMO. The Board advises the general direction and assists in the planning of the education and promotion programmes.
- 11. Of the various partners, the AMO should consolidate its cooperation with the public sector in particular Government-funded bodies such as museums, Hong Kong Tourism Board, Education and Manpower Bureau etc., so as to share resources more efficiently and effectively.

Implementation

- 12. There should be a systematic mechanism to put the above Guidelines into practice. Annual plans should be prepared involving discussion with major stakeholders, supplemented by regular meetings and evaluation to cultivate long-term partnership.
- 13. The AMO should formulate two-year plans, which should roughly coincide with the term of the AAB. To provide focus for the programmes and activities, there should be a theme for each cycle, with detailed tasks, targets and measurement of success.